Facilitation Foundation and Practitioner Classroom

What is Facilitation?

The certification is relevant to all sectors and types of situations where people come together to tackle issues, resolve organisational problems and develop effective solutions. The target audience includes those with a role in organisational development, project, IT & change management.

About the Course

Facilitation is a common word used in a variety of different contexts. However, 'being a facilitator' for a group and 'facilitating meetings/events' requires key skills and a deep knowledge of the principles and concepts involved.

Tony Mann, who has been working in the field of facilitation for over 20 years, has developed a robust methodology that provides the structure to enable specialists and managers to be able to facilitate effectively. The Process Iceberg® methodology is being applied in a wide variety of organisations and situations and its pragmatic, practical approach has gained a wide range of adherents in the public, private and charity sectors, both in the UK and internationally.

Working with Tony, and using the reference book "*Facilitation - Building the Expertise*" which has been adapted to incorporate his book: "Facilitation - an art, science, skill or all three?", and his manual "Facilitation - A Manual of Models, Tools and Techniques for Effective Group Working", we have developed a training programme and qualification at Foundation and Practitioner level to help you develop the necessary expertise to become accomplished at facilitation.

Who is the course designed for?

The certification is relevant to all sectors and types of situations where people come together to tackle issues, resolve organisational problems and develop effective solutions. The target audience includes those with a role in organisational development, project, IT & change management

Why Certify?

The training within this certification provides you with the skills, science and art of facilitation and gives your organisation a capability that will:

- Enhance productivity.

- Enable problem solving to be more effective.

- Increase the ability to undertake business processes improvement and ensure engagement from people.

- Enhance project management delivery.

- Encourage buy-in and commitment in IT settings.

What is required?

Foundation: Confirm your knowledge of Process Iceberg® Facilitation methodology.

Practitioner: Apply facilitation method to small groups as you work on real tasks.

Exam

Foundation: 40 minutes, closed book, 50 multiple-choice questions. Pass mark 50%

Practitioner: 2½ hours, open book, 4 scenario-based objective test questions. Pass mark 50%

Passing the exam will give you an internationally-recognised professional qualification.